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Maryland Developmental Disabilities Administration (DDA)

Low Intensity Support Services (LISS) Program

Applicant and Family Guide

Fiscal Year 2023

Information in this guide is subject to change at the discretion of the Developmental Disabilities Administration (DDA) to ensure the provision of quality service. This guide does not represent a guarantee or commitment of funding.

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WELCOME

The Developmental Disabilities Administration (DDA) thanks you for your interest in its Low Intensity Support Services (LISS) Program. The DDA is committed to supporting children, adults with developmental and/or intellectual disabilities and their families. The mission of the DDA is to create a flexible, person-centered, family-oriented system of support for children and adults to have a full, happy, healthy, life while being integrated into their communities across their lifespan.

The DDA's LISS Program serves children living at home with their family and adults with developmental and /or intellectual disabilities living in their own home in the community, who are not receiving any supports or services from the DDA.

Below are highlights of what the LISS Program offers:

- It is flexible to meet the needs of children as they grow and adults as they mature across their lifespan.
- Provides up to \$2000 to assist children and adults with purchasing eligible services and/or items to address their needs.
- Enhances or improves a child or adult's quality of life, promotes independence and community integration.

The LISS Program has a two-part application process to apply for possible LISS Program funding. The first application is the Random Selection, and the second application is the Services Eligibility. Both applications are required to apply to this program.

Please note: Hard copy Random Selection Applications are longer be accepted. All submissions must be done online.

To promote equality and access to those with an eligible developmental and/or intellectual disability, the LISS Program utilizes an automated system called Random Selection. Because funding is limited; the use of the Random Selection allows all applicants to be considered for possible LISS Program funding. **For reference, the Random Selection process is outlined on page (8-9) of this guide.**

The access links to the electronic Random Selection Application are located on the Maryland Developmental Disabilities Administration's website in two locations: the DDA web homepage and the LISS Program home page. This access link will only be available during each Round and will close to the public after each Round.

Please note: The DDA LISS Program requires that both the Random Selection Application and the Service Eligibility Application be completed **only** by the applicant (or their parent, if the applicant is under 21, or their legal guardian, as applicable).

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It is the **responsibility** of the applicant and/or parent/legal guardian to **complete and submit** each application and all required supporting documentation to the LISS Program Contractors. **For reference, both applications are discussed on pages (8-9) and pages (15-16) of this guide. Please see the “Glossary” section concerning the meaning of “LISS Program Contractors”.**

This Applicant and Family Guide is an instructional tool that provides potential and actual applicants with information they need to complete their application. It is critical that this guide be reviewed in its entirety. **The accessibility of this guide has changed.** This guide **will not** be printed and mailed out to “Selected” applicants unless there is a special request; instead, this guide **will be located** on the LISS Provider’s website and the DDA LISS web home page. **Please refer to page (10) “LISS Program Contractors”, to obtain the website addresses.**

For more information about the DDA, **please visit dda.health.maryland.gov** or contact DDA’s Regional Office that services the county in which you live. **See page (31)** for the listing of the DDA regional offices.

If you have any questions or need assistance in completing forms, please contact the LISS Program Contractors that service your county. They are happy to assist you!

COVERSHEET

PART 1: LISS PROGRAM

A) APPLICANT ELIGIBILITY

B) RANDOM SELECTION AND APPLICATION INFORMATION



APPLICANT ELIGIBILITY

Set forth in the Maryland Annotated Code, Health-General Article § 7-717(a) and Code of Maryland Regulations (COMAR) 10.22.14.05.

Please note: If there is a conflict between this guide and COMAR 10.22.14, COMAR 10.22.14 will control whether, you, or the item or service you request, are eligible for LISS Program funding.

- An applicant **may be ELIGIBLE** for LISS funding if he or she meets the following criteria:
1. The applicant is a Maryland resident, providing proof of address within the calendar year and proof of identity.
 2. The applicant has an eligible diagnosis by meeting the criteria set forth in 7-717(a) of the Health-General Article as follows:
 - A. **Is either:**
 - A child or an adult who is living in the home; or
 - An adult who is living in the community; And
 - B. **Has a severe, chronic, disability that:**
 - Is attributable to a physical or mental impairment, other than the sole diagnosis of a mental illness, or to a combination of physical and mental impairments.; and
 - Is likely to continue indefinitely.
 3. **At the time of the Random Selection**, the applicant is **not enrolled** in any Maryland Medicaid Home and Community-Based Services Waiver program or **currently receiving** any services funded by the DDA (except Coordination of Community Services (CCS),

Maryland Medicaid Home and Community Based Waiver programs include but are not limited to:

- a. DDA's Community Pathways Waiver
- b. DDA's Community Supports Waiver
- c. DDA's Family Supports Waiver
- d. Medicaid's Community Options Waiver
- e. Maryland State Department of Education's Autism Waiver

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APPLICANT ELIGIBILITY

The applicant may be on the DDA's Waiting List for its Medicaid Waiver programs and **ONLY** receiving Coordination of Community Services (CCS). However, an applicant is **not required** to be on the DDA Waiting List or to be receiving CCS services.

Please note: This restriction does not apply to applicants enrolled in the Maryland Model Waiver Program or Medicaid's Rare & Expensive Case Management (REM) Program at the time of the Random Selection process.

4. The applicant was selected through Random Selection process.
5. The applicant has submitted a fully, completed, LISS Program application by the due dates established by the DDA LISS Program.
6. The applicant did not receive LISS Program funding in Round 1 of the Random Selection process in the same Fiscal Year.

Please note: If an applicant does not meet any of the above criteria, then he or she is not eligible for LISS Program funding.

RANDOM SELECTION AND APPLICATION INFORMATION

The LISS Program uses an automated system called the Random Selection to determine which applicants may receive LISS Program funding provided the applicant meets all applicable eligibility criteria and requirements to receive funding. Because funding is limited, the use of the Random Selection allows the DDA to promote equality and access for everyone.

The access link to the electronic Random Selection Application will be located on the Maryland Developmental Disabilities Administration's website in two locations: the DDA web homepage and the LISS Program home page. This access link will only be available during each Round and will close to the public after each Round.

Please note: Hard copy Random Selection Applications will no longer be accepted. All submissions must be done online.

For Round 1 and Round 2, applicants and/or parent/legal guardians **can only submit ONE** electronic Random Selection Application through the DDA web portal. This submission will then be assigned to the LISS Program Contractor who covers their county.

Who can complete the Random Selection Application?

- (1) If the individual applicant is under the age of 21 (but does not have a court-ordered legal guardian), then a natural or adoptive parent must complete the application.
- (2) If the individual applicant has a court-ordered legal guardian (regardless of the applicant's age), then the legal guardian must complete the application; and
- (3) If the individual applicant is over the age of 21, does not have a legal guardian, and only requires physical assistance in completing the application, then a parent, relative, friend, or case manager or social worker may help under the individual applicant's direction.

To: Parents/legal guardians:

When submitting a Random Selection Application. Please do not enter your demographic information (name, address, date of birth, social security etc.) in the Random Selection Application. It is the child and/or adult's demographic's information that must be entered into the application.

To: Applicant: The DDA LISS Program requires that both the Random Selection Application and the Service Eligibility Application be completed and signed **only** by the applicant (or their parent, if the applicant is under 21, or their legal guardian, as applicable). It is the responsibility of the applicant and/or parent/legal guardian to complete and submit each application and all required supporting documentation to the LISS Program Contractors.

To: Applicant: If you require assistance with completing the Random Selection Application, there two (2) options:

- 1) A Vendor **may help** the applicant with completing the Random Selection Application but **may not** complete the Random Selection Application **on behalf** of an applicant. **Please see the "Glossary" section concerning the meaning of "Vendor" on page (33).**
- 2) The LISS Program Contractors can provide application assistance. **Please see the list of "LISS Program Contractor" on page. Please see the "Glossary" section concerning the meaning of a "LISS Program Contractor" on page "(33).**

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RANDOM SELECTION AND APPLICATION INFORMATION

Steps to LISS Program Funding:

1. The Randomization process takes place twice in the fiscal year—once in the summer (July) and once in the winter (December).
 - A. For Round 1 and Round 2, applicants and/or parent/legal guardians **can only submit ONE** electronic Random Selection Application through the DDA web portal. This submission will then be assigned to the LISS Program Contractor who covers their county.

Random Selection and Application Submission Schedule for FY 2023

FY 2023- Round 1

- 1) The online access link will open on May 1, 2022.
- 2) The online access link will close on June 30, 2022.
- 3) Random Selection will take place on July 15, 2022.

FY 2023-Round 2

- 1) The online access link will open on July 16, 2022.
- 2) The online access link will close on November 30, 2022.
- 3) Random Selection will take place on December 15, 2022.

► **PLEASE:** If an applicant is **not selected** in Round 1, their application **will not** be automatically rolled over into Round 2 randomization process. The applicant will need to **submit** a new Random Selection Application during “**Open Season**” for Round 2 via the online public Random Selection Application access link. **Please see the schedule above for Round 2 for FY 2023.**

2. Based on the outcome of the Random Selection for each Round, Random Selection Lists are generated for each region. These lists are then distributed to the LISS Providers for notification purposes.
3. Within **twenty (20) business days** after Random Selection has occurred, LISS Providers will notify applicants in writing regarding the status of their application.

LISS PROGRAM CONTRACTORS

The LISS Program Contractors who operate this program across the State of Maryland are listed below. When applying to the LISS program, please submit your application and/or documentation to the contractor that covers your county.



Penn Mar Human Services
310 Old Freeland Road
Freeland, MD 21053
Toll Free: 1.877.282.8202
TTY: 711; Fax: 410.357.4767
E-mail: LISS@Penn-Mar.org
Website: <http://www.penn-mar.org/liss>

Counties served: Allegany, Anne Arundel, Baltimore City, Baltimore County, Carroll, Frederick, Garrett, Harford, Howard, and Washington



Maryland Community Connection
4401 Nicole Drive
Lanham, MD 20706
Phone: 301.583.8880; Toll Free: 1.877.622.6688
E-mail: LISS@marylandcommunityconnection.org
Website: <https://bit.ly/LISSMCC>

Counties served: Calvert, Charles, Montgomery, Prince George's, St. Mary's, Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, Wicomico and Worcester

COVERSHEET

PART 2: CONSIDERATION FOR PROGRAM FUNDING

A) SELECTION NOTIFICATION

B) SELECTION APPLICATION PACKET CHECKLIST

C) SERVICES ELIGIBILITY APPLICATION

D) REQUIRED DOCUMENTS FOR APPLICATION PACKET

E) LISS SERVICES AND DOCUMENTATION

- Adapted Items Category
 - 1) Aids for daily living and/or Devices
 - 2) Specialized Equipment
 - 3) Clothing/Shoes
- Assistive Technology Category
- Caregiving Services Category
 - 1) Attendant Care
 - 2) Childcare
 - 3) Respite (In-home and Agency)
- Educational Services Category
 - 1) Training and Support
 - 2) Tuition
 - 3) Tutoring
- Home Modification/Barrier Removal Category
- Identification Services Category
- Recreational Services Category
 - 1) Camp
 - 2) Community Integration (Non-Therapeutic) Services
- Transportation Category
- Wellness: Physical and Mental Health Services or Items Category
 - 1) Behavior Support Services
 - 2) Medical/Dental Health Services or Items
 - 3) Therapeutic Services

SELECTION NOTIFICATION

The written notification of selection will include instructions on next steps of the process, accessing the LISS Program Applicant and Family Guide and other pertinent documents. The written notification will also include a deadline date to submit the Services Eligibility Application and supporting documentation. Written notifications will be sent to applicants and/or parents/legal guardians via mail.

FOR APPLICANTS SELECTED: APPLICATION PACKET CHECKLIST

- **Please:** When submitting your Services Eligibility Application and required documents for each eligible service category, you must also submit Proof of Identity, of the Applicant and if applicable, Parent/Legal Guardian, Proof of Residency and Proof of a Developmental or Intellectual Disability, with your packet.

- Proof of Identity including, if applicable, Parent or Legal Guardian identification (For applicants under the age of 21).
- Proof of Residency
- Proof of Developmental Disability and/or Intellectual Disability
- Attestation Form: **there are two pages to complete, sign and date**
- LISS Program Services Eligibility Application
- Invoices, Receipts or Online Printouts for Services

- **Please:** For any Health or Mental Health Related services eligible for LISS Program funding, the invoices must indicate the license number of the professional who is licensed by the respective State of Maryland Licensing Board.

- Health Insurance Information: Coverage or Non-coverage including Co-pay, (e.g., Explanation of Benefits from health insurance provider, If applicable)

- Professional Letter of Recommendation (If applicable)

- **Please:** The Letter of Recommendation form must be completed and signed by a Maryland licensed Professional in the medical/mental health field. All LISS eligible health, mental health or specialized item service categories requested, **i.e., prescription drugs, therapies, must be recognized and/ or approved by a governing authority, i.e., U.S. Food and Drug Administration.** The completer of this form must be the Maryland licensed medical/mental health that recommends the eligible LISS service, support or specialized item. This form **must not** be completed, signed or dated by the applicant/parent/legal guardian. Incomplete or missing information may result in a denial of funding for the LISS eligible service, support or item.

- W-9 Form from the Vendor (If applicable)

- **Please:** If the above documents are not submitted with your application packet, your application will be delayed as the LISS Program Contractor waits for the required documentation. Your application will be placed with the applications received and /or completed until the date the provider receives the documentation. If the LISS Program Contractor does not hear back from you after requesting additional information or does not receive the required documents, then your application will be denied.



REQUIRED DOCUMENT: TO APPLY FOR LISS PROGRAM FUNDING

The following are a list of required documents to be submitted with your Services Eligibility Application packet. These documents are needed to determine whether the applicant meets the applicable eligibility criteria. Providing the following documentation does not mean you automatically qualify for LISS Program funding. However, failure to provide the required documentation may result in denial of LISS Program funding.

- 1. Proof of Identity:** The proof of the applicant's identity must contain the applicant's legal first, middle, and last name, without the use of initials or nicknames.

A copy of ONE of the following is acceptable:

- A. Valid social security card issued by the U.S. Social Security Administration;
- B. Legal birth certificate;
- C. Valid passport issued by the U.S. Department of State;
- D. A valid green card or student Visa, issued by the U.S. Citizenship and Immigration Services;
- E. Valid military identification card issued by the U.S. Department of Defense;
- F. Current driver's license or identification card issued by Maryland.

Please note: Parents and/or legal guardians of the **underage (21 and under) applicant** who signs the Services Eligibility Application on behalf of the **underage (21 and under) applicant**, must provide proof of identity.

A copy of ONE of the following is acceptable for the parent/legal guardian to submit:

- A. A current driver's license or identification card issued by Maryland
- B. A valid Military identification card issued by the U.S. Department of Defense
- C. Valid passport issued by the U.S. Department of State;
- D. A valid green card or student Visa, issued by the U.S. Citizenship and Immigration Services;
- E. Valid military identification card issued by the U.S. Department of Defense;

- 2. Proof of Maryland Residency:** To qualify for the LISS Program, the applicant must live in the State of Maryland. The following documentation, dated within the last 12 months, is acceptable for proof of residence.

A copy of ONE of the following is acceptable.

- A. A current household utility statement (e.g. Water bill or Gas/Electric bill);
- B. A current lease agreement; or
- C. A mortgage statement or proof of home ownership
(e.g. Deed, Title, Bill of Sale, or Statement from Maryland Assessment and Taxation).

Please note: If the applicant, parent and/or legal guardian cannot produce any of the above documents because another individual owns the property in which the applicant resides, then the applicant, parent and/or legal guardian will need a written statement from the owner of the property, as well as one of the above documents in the property owner's name. **SEE NEXT PAGE>>>>>>>>>>**



TO APPLY FOR LISS PROGRAM FUNDING-REQUIRED DOCUMENTS

Please note: Bank statements or Individual Education Plans (IEP) will no longer be acceptable as verifiable proof of identification or residency.

3. **Proof of Developmental and/or Intellectual Disability:** The following documentation is acceptable to prove whether the applicant has a qualifying disability. Please submit one of the following:
 - A. A statement written by a Maryland licensed medical/mental health professional, listing **all** the applicant's diagnoses including the confirmation of an **eligible** developmental and/or intellectual disability. If the letter is unclear as to what is the actual primary disability, the LISS Program Provider will request additional proof of disability reports, completed by a Maryland licensed medical/mental health professional.
 - B. An approved Individualized Educational Program (IEP) within the last 3 years that identifies an eligible diagnosis.
 - C. A Maryland Department of Health (MDH)-Developmental Disabilities Administration (DDA) Eligibility Determination letter of an eligible developmental and/or intellectual disability or support-only status.

► **Please note:** A Learning Disability, Developmental Delay, Global Delay, or ADHD diagnosis, **by itself, may not** meet program requirements. **Additional** documentation will be requested by the LISS Program Provider if the above diagnoses are indicated within the proof of disability documentation.
4. **Attestation Form:** This is a two-page form that must be signed and dated, upon receipt, and submitted back to the LISS Provider that is processing your LISS Program application. If this entire form is not received or completed per the instructions, then, your LISS Program application packet will be considered incomplete.

REQUIRED DOCUMENTS for Training and Support Services:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- For Independent Contractors (**non-State registered**) Vendors: the following must accompany the invoice:
 - a) Must provide a copy of a current Maryland Driver’s License or photo ID **OR** Other state driver’s licenses or photo ID.
 - b) Completed Independent Contractor Agreement (**Supplied by the LISS Program Contractor**)
 - c) Copy of Social Security Card

Please see the “**Glossary**” section on **page 33** of this guide on the meaning of “**Independent Contractor**”.

- FORM W-9 for the business selling or providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**

b) Tuition for Post-Secondary Academic and Vocational Services

Tuition means a financial obligation for educational services provided by an academic institution, technical/trade school or agency. A person who is a parent or legally/financially responsible for the LISS applicant cannot be paid by LISS funding to provide this service.

Tuition services may include the following:

- Post-secondary academic courses
- Vocational or Job training
- Community College or Technical School

REQUIRED DOCUMENTS for Tuition Services:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- Form W-9 for the Business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**

c) Tutoring for Post-Secondary Academic and Vocational Services

Tutoring means educational services that provide assistive learning skills and abilities to enhance a child or adult with developmental disabilities overall capabilities. A person who is a parent or legally/financially for the LISS applicant cannot be paid by LISS funding to provide this service.

Tutoring services may include the following:

- Academic Tutoring
- Vocational Tutoring
- Tutoring for Testing Purposes

REQUIRED DOCUMENTS for Tutoring

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- For Independent Contractors (**non-State registered**) Vendors: the following must accompany the invoice:
 - a) Must provide a copy of a current Maryland Driver’s License or photo ID **OR** Other state driver’s licenses or photo ID.
 - b) Completed Independent Contractor Agreement (**Supplied by the LISS Program Contractor**)
 - c) Copy of Social Security Card
- Form W-9 for the business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**

d) Items for Learning

This category is for items of an educational nature and should not be a duplicate of what's available in the school system or included in homeschooling curriculums.

Examples would be:

Flash Cards, Word Building, Registers, sight word builders, calendars, letter matching games, counting/sorting (color/type) objects, books for parent support (about disabilities/learning/etc.), books/workbooks to help with home study of topics learned in school, sign language courses or items of a similar nature.

REQUIRED DOCUMENTS for Items for Learning

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide **OR** a copy of online shopping cart, shipping, handling & tax included (**required for payment**).
- Form W-9 for the business selling the product. **The form W-9 is not needed for online vendors such as Apple.com or Amazon.com or similar business. If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**

V. Home Modification/Barrier Removal

This refers to the modification or removal of obstructive environments and/or items in order to promote independence, privacy, or safety for the child or adult with developmental disabilities. A person who is a parent or legally/financially responsible for the LISS applicant cannot be paid by LISS funding to provide this service. Home modification and barrier removal must be provided by a Maryland licensed contractor.

► **Please note:** The applicant or the applicant’s family must own the property requiring modification.

Home Modification/Barrier Removal may include the following:

- Widening of doorways
- Installation of grab bars or railing
- Specialized plumbing or electrical work
- Fencing for a yard to prevent wandering
- Installation of locks or buzzers to notify and prevent wandering
- Modification of bathroom or kitchen facilities to make them physically accessible.
- (Ref: COMAR 10.22.14.03.)
- Modification of an existing structure that extends from the home which has no roof or is considered a paved area situated directly on the ground. (Ref: COMAR 10.22.14.03b-ix)

Home Modification/Barrier Removal may not include the following:

- Major structural components such as adding additional rooms to the home which adds square footage to the home.

REQUIRED DOCUMENTS for Home Modification/Barrier Removal:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- Invoice must indicate State license number of the person or business is authorized to operate in the State of Maryland.
- Form W-9 for the business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**
- Proof of home ownership (Deed, Title, Bill of Sale, or Statement from MD Assess and Tax)

VI. Identification Services

These services include costs for:

- a) Obtaining Maryland State Identification Card (**Reimbursement Only**)
- b) Fingerprinting for a job (**Reimbursement Only**)
- c) Identification bracelets or cards.

REQUIRED DOCUMENTS:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide **OR** a copy of online shopping cart with shipping, handling & tax included and date(s) of service.
- Please review the section called “**Reimbursement**” to submit the “**required**” documents for reimbursement.

VII. Recreational Services (Camp, Community Integration: Non-Therapeutic, Therapeutic Summer Programs)

a) Camp

Camp is defined in COMAR 10.22.14 as an entity that operates on private property, or private facilities, whether leased or owned. It provides primarily recreational activities or has a substantial recreational component. Types of camps that are covered under the LISS regulations are:

- i. **Day Camps:** Camps that are conducted during day hours during the winter or summer. Day Camps must be licensed or certified by the State in which the camp is located. Camp license or certification must come from one of the entities listed below. If the camp is in the summer only, LISS funding can be made available to pay for services **until August 31st of the current fiscal year.**

- Accredited by Maryland or Out of State Department of Education
- Accredited by the American Camping Association
- Approved by the Maryland Developmental Disabilities Administration or the State Government entity where the camp is located.

- ii. **Overnight Camps:** Camps that are conducted overnight during the winter or summer. Overnight camps must be licensed or certified by the State in which the camp is located. Camp license or certification must come from one of the entities listed below. If the camp is in the summer only, LISS funding can be made available to pay for services until **August 31st of the current fiscal year.**

- Accredited by the Maryland or Out of State Department of Education
- Accredited by the American Camping Association
- Approved by the Maryland Developmental Disabilities Administration or the State Government entity where the camp is located.

REQUIRED DOCUMENTS Camps:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- Invoice must indicate the camp license or certification from one of the accreditations listed above.
- **Dates of service for Camps can occur outside the current fiscal year, which for FY 2024, would be July 1, 2023, through August 31, 2024.**
- Form W-9 for the business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**
- **Please contact the LISS Program Contractor if the Camp has not made a registration form available.**

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REQUIRED DOCUMENTS for Medical and Dental Services/Items:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- License number of the medical/mental health professional licensed by the respective Maryland Licensing Board.
- Form W-9 for the business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**
- Proof of coverage or non-coverage from health insurance, including co-pay info (For example: An Explanation of Benefits, Denial Letter, or Coverage Summary).
- If the applicant is uninsured (without medical, dental, or vision insurance) a written statement from the licensed provider can be submitted as proof of the applicant’s uninsured status.
- A Letter of Recommendation by a licensed professional. **If a blank Letter of Recommendation is needed, please go to the LISS Program Contractor’s website.**

c) Therapeutic Services

Therapeutic Services include a broad range of treatments such as Speech, Occupational, Physical, Behavioral, Art, Hippo-Therapy, and Individual/Family Therapy. These therapies are intended to improve, increase, or maintain an individual’s well-being. A person who is a parent or legally/financially responsible for the LISS applicant cannot be paid by LISS funding to provide this service. This service category requires a Letter of Recommendation form completed and signed by the Maryland licensed healthcare/mental health professional who has given the recommendation. State license number of the healthcare professional to practice, must be indicated on the form.

Please note: LISS funding cannot purchase services or items covered by an existing health plan or fund experimental or prohibited treatments. If you are choosing to use a provider that is out-of-network for your insurance, LISS may not fund the requested service.

Please note: Therapeutic horseback riding is defined as adapted recreational horseback riding lessons for individuals with disabilities; it is not the same as Hippo-therapy.

Therapeutic Services may include the following:

- Speech, Occupational, Physical, Behavioral, Art and Hippo-Therapy, Individual and Family Therapy, Applied Behavioral Analysis (ABA) Therapy and items related to non-experimental and permitted therapies.
- Music Therapy: Music Therapy is the clinical and evidence-based use of music interventions to accomplish individualized goals within a therapeutic relationship by a credentialed professional who has completed an approved music therapy program.

REQUIRED DOCUMENTS:

Therapeutic Services requests:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- Invoice must indicate license number of the medical/mental health professional licensed by the respective Maryland Licensing Board.
- Proof of coverage or non-coverage from health insurance, including co-pay info (For example: An Explanation of Benefits, Denial Letter, or Coverage Summary). **This is not required for Music Therapy service requests.**
- **Letter of Recommendation by a licensed professional. If a blank Letter of Recommendation is needed, please go to the LISS Program Contractor’s website.**

See Next Page >>>>>>>

REQUIRED DOCUMENTS:

For Music Therapy requests:

- The invoice(s) should contain all minimum information as stated in the “**Glossary**” section on **page 32** of this guide.
- Invoice must indicate license/ certification number of the Music Therapist – Board Certified (MT-BC) by the certification board for Music Therapists.
- Form W-9 for the business/Individual providing the service. **If a blank W-9 form is needed, please go to the LISS Program Contractor’s website.**
- Letter of Recommendation by a licensed professional. **If a blank Letter of Recommendation is needed, please go to the LISS Program Contractor’s website.**

INELIGIBLE SERVICES AND ITEMS

In accordance with COMAR 10.22.14.08D- (1)-(3), the LISS Program excludes the following services and items from being paid for by LISS Program’s funding.

1. All experimental or prohibited treatments by the Health Occupations Licensing Boards and the Federal Drug Administration are excluded services.
2. The program does not provide funding for or otherwise cover the following:
 - A. Housing adaptations or improvements to an individual’s home that adds to the home’s total square footage;
 - B. Adaptations or modifications that restrict an individual’s movement or jeopardize the individual’s welfare;
 - C. Cash;
 - D. Case management;
 - E. Gift cards;
 - F. Housing assistance, including eviction assistance, utility disconnection and deposits
 - G. Presents;
 - H. Toys, except for therapeutic purposes;
 - I. Vacations; or
 - J. Vehicles, vehicle gas, tires, registration, or violations such as tickets and fines.

Please note: Neither DDA nor LISS Providers cannot directly purchase items from a vendor that requires a membership. This includes Costco, Sam’s Club, and B.J.’s.

ADDITIONAL FUNDING OPTION:



Reimbursement, using LISS Program funding, is only available for purchased, eligible services or items received within the current, fiscal year, which for **FY 2024 is July 1, 2023 to June 30, 2024**. The only exception is Camps and Therapeutic Summer Programs. For information on **Camps, please see page (23)** and for information on **Therapeutic Summer Programs, please see pages (24-25)**. **For Non-Therapeutic Programs, please see page (24)**.

The request for Reimbursement should be indicated on the Services Eligibility Application under the service/item request column and should be labeled "Reimbursement and name of service category". For example, Reimbursement-Adaptive Equipment.

Please note: LISS Program cannot reimburse items and/or services purchased with cash or gift cards.

REQUIRED DOCUMENTS:

- 1) Please refer to the section "**LISS Program Services, Supports and Items for Purchase, List of Required Documentation**" pages (16-28) to determine the documentation required for each service/item to be submitted for reimbursement consideration.
- 2) If the proof of payment is from the parent, family member or legal guardian, then the document must show the payment was completed. The proof of payment should be a paid, bank check drawn from a person's personal bank account, credit card statement or bank statement.
- 3) For Reimbursements: W-9 Forms are to be completed by the account holder indicated on the "**proof**" of payment document(s).
- 4) If the proof of payment is from a vendor or service provider, the invoice or online shopping cart must show the payment amount and type of payment (Personal Bank Check, Credit Card, PayPal or Venmo etc.), was completed by the applicant, parent and/or legal guardian. Dates of service must be indicated on the paid invoice or on the online, confirmation, receipt from the vendor or service provider.

CANCELLATIONS AND RETURNS PROCESS

Cancellations:

If a requested service, approved and paid by State funding, is cancelled, the applicant and/or parent/legal guardian is responsible for notifying the LISS Program Contractor. The LISS Program Contractor will need to know when the service started and when it ended. The Service Provider or Vendor will be notified, and arrangements made to recoup payments sent to provide the service to the LISS Program applicant.

Please be aware that this process will take time to complete, and the payments originally made to the Service Provider or Vendor will not be readily available to be used for another service or item purchase until the payment has been returned and processed.

Returns:

The LISS Program has established a “**Return Item**” procedure for eligible LISS Program items requested to be purchased and paid with State LISS Program funding. The procedure is as follows:

If an item(s) requested, approved, paid and purchased within the current fiscal year, is found to be defective, the item is the wrong color or size, not as described in the online store website etc., and needs to be returned. The LISS Program applicant or parent/legal guardian must:

- 1) Notify the LISS Program Contractor upon discovering the defect or issue with the item.
- 2) The LISS Program applicant and/or parent/legal guardian will be asked to submit a picture of the item(s) with the defect via email to the LISS Program Contractor.
- 3) Upon review, the LISS Program Contractor will contact the LISS Program applicant and/or parent/legal guardian to discuss options to return the item(s). The applicant and/or parent/legal guardian will be responsible for returning the item(s) back to the online vendor for proper credit back to the LISS Program.
- 4) The LISS Program Return Item process will follow the Vendor/Seller Return Policy. Restocking fees are not the responsibility of the LISS Program. The restocking fee will be subtracted from the LISS Program award.

The LISS Program applicant and/or parent/legal guardian **is not to return** any item(s) purchased with State funding, back to a physical store for a refund but must contact the LISS Program Contractor to make plans to have the item(s) returned. All refunds must be returned to the LISS Program and not the LISS Program applicant and/or parent/legal guardian.

For reference, please review both pages of the two-page Attestation Form agreement which all LISS Program applicants and/or parent or legal guardians are required to complete, sign and date. The second agreement states the following:

“Any LISS funding that I am awarded will only be used for covered services, as provided in COMAR 10.22.14.07, and not for an impermissible use or purpose, as provided in COMAR 10.22.14.08.
<http://www.dsd.state.md.us/COMAR>.”



DDA REGIONAL OFFICES

Central Maryland Regional Office

Address: DDA - Central Maryland Regional Office, 1401 Severn St., Baltimore, MD 21230

Telephone: (410) 234-8200; TOLL FREE: 1-877-874-2494

TDD: (410)363-9430; FAX: (410)234-8397

Counties served: Anne Arundel, Baltimore City, Baltimore, Harford and Howard

Eastern Shore Regional Office

Address: DDA - Eastern Shore Regional Office, 926 Snow Hill Road, Salisbury, Maryland 21804

Telephone: (410) 572-5920; Toll Free: 1-888-219-0478

TDD Line: 1-800-735-2258; FAX: (410)572-5988

Counties served: Caroline, Cecil, Dorchester, Kent, Queen Anne's, Somerset, Talbot, Wicomico, and Worcester

Southern Maryland Regional Office

Address: DDA - Southern Maryland Regional Office,
312 Marshall Ave., 7th Floor, Laurel MD 20707

Telephone: (301) 362-5100; TOLL FREE: 1-888-207-2479

TDD: (301)362-5131; FAX: (301)362-5130

Counties served: Calvert, Charles, Montgomery, Prince George's, and St. Mary's

Western Maryland Regional Office

Address: DDA - Western Maryland Regional Office,
1360 Marshall Street, Hagerstown, Maryland 21740

Telephone: (301) 791-4670; TOLL FREE: 1-888-791-0193

FAX: (301)791-4019; Maryland Relay: 1-800-735-2258

Counties served: Allegany, Carroll, Frederick, Garrett and Washington

GLOSSARY

Applicant: An individual who has submitted a LISS Random Selection application to a LISS Program Provider for LISS Program funding.

Approval: The application was selected, reviewed, and met the criteria for eligibility to receive funding for the requested service or item.

Completed Registration Form: A completed form to register for camp or class or other time limited events or sessions. The form must specify the event, the applicant's name, dates of service and the cost.

Denial: The application was not approved for LISS Program funding.

Estimate or Quote: An approximation of the cost of a program, project, or operation that includes the name and address of the business, dates of service, and the cost from a vendor.

Family: A "Family Member" who resides with the eligible individual and can be any of the following:

- (a) Spouse;
- (b) Biological, adoptive, or foster parent;
- (c) Guardian;
- (d) Sibling;
- (e) Grandparent; or
- (f) Other related next of kin.

Fiscal Year: The State government operates on a fiscal year calendar that runs from July 1 of the current year through June 30th of the next year. LISS Program follows this fiscal year calendar.

Form W-9: The IRS form used to verify a business or person's name, address and taxpayer identification number.

Invoice: A document that describes the goods and services that have been, or will be, rendered to the LISS program applicant/parent or legal guardian, and the cost thereof and contains certain minimum information as required by this LISS Program Guide. Except as otherwise provided for each description of covered LISS Program services categories and required documentation listed therein (see pages 16-28), the invoice should generally contain the following information:

- (1) The full name of the LISS Program applicant receiving the service or support.
- (2) The full name of individual assuming responsible for payment (if LISS Program funding is denied), if different from the LISS Program applicant.
- (3) Date the invoice was generated and Invoice number.
- (4) Clear indication whether the invoice is an initial proposal or estimate of services (i.e., generated before services are rendered after an initial consultation) or a final invoice (i.e., after services have been rendered) as follows:
 - a. If initial invoice, it must clearly indicate that it is "Proposed," "Quote," or "Estimate"; or
 - b. If final invoice, it must clearly indicate that it is "Final."
- (5) Description of services that have been or will be rendered. The description of services must be detailed enough to clearly identify specific components of the services that has been, or will be, rendered to the LISS Program applicant by the Vendor.
- (6) Proposed or actual date(s) on which services have been or will be rendered.
- (7) Proposed or actual hour(s) services have been or will be rendered.
- (8) Rate of pay: total amount of proposed or actual cost of services to be paid and term in which to pay the service if LISS Program funding is denied.

Independent Contractors: A person who is hired by the applicant/parent/legal guardian to provide a service and may not be a state registered Vendor. Example: Neighbor or friend.

Legal Guardian: means a person who has been appointed as guardian of the person or property of the LISS Program applicant by an order of a court of competent jurisdiction.

Letter of Recommendation: The document completed by a Maryland licensed medical/dental/mental health professional who recommends a specific medical/dental/mental health related service, prescription drugs, therapies, or item. A blank form is located on the LISS Provider's website.

LISS Program Contractor: means an entity contracted with the DDA to administer the LISS Program, including issuing notices of random selection, reviewing Service Eligibility Applications, determining whether the individual applicant and/or the requested goods or services are eligible for LISS Program funding, and distributing LISS Program funds in accordance with applicable requirements.

Not Selected: The Random Selection did not choose an applicant's application for further review.

Online Shopping Cart: An Internet printing listing that identifies the items chosen for purchase from a specific website. The printout must contain the final cost including tax, shipping and handling fees.

Parent: means natural or adoptive persons who have a legal responsibility to the LISS Program applicant.

Random Selection: The electronic system that randomly selects applicants for possible funding.

Reimbursement: The dollar amount provided to the applicant that he or she spent out of pocket to pay for an eligible service and/or item.

Selected: The Random Selection chooses an applicant's application for further review. Selection does not mean the applicant is approved.

Services Eligibility Application: The application is used to identify the services and items requested. The applicant or his or her family must submit this application by the date identified on the applicant's selected letter. A blank form is located on the LISS Provider's website.

Timesheets: When requesting Respite and/or Attendant Care, this form is required to remit payment. This form is supplied by the LISS Provider if the service is approved. It must be completed by the independent contractor. It must include the rate of pay (such as hourly or daily) and the total number of hours or days being requested.

For example: 40 days at \$50/day = \$2,000 or 100 hours at \$12/hour = \$1200.

Vendor means an Individual or entity, selected by an Individual applicant, to provide goods or services funded by LISS Program. Neither the DDA nor its LISS Program specifically list or endorse individuals or entities to serve as Vendors. Vendors are not paid in advance for services by the LISS Program. Costs must be responsible and customary.